



## Frequently Asked Questions

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### 1. What is Sugar Sheet™ Paper made from if you don't use any trees?

Sugar Sheet™ paper is made from sugar cane fiber called bagasse. Bagasse is the residue waste fiber remaining after the sugar manufacturing process. Sugar Cane and bagasse are a renewable resource that can be harvested 2-3 times per year

### 2. Does Sugar Sheet™ cost more than paper made from trees and do I have to sacrifice paper quality or performance?

No, Sugar Sheet™ paper is competitively priced to ensure you do not have to pay a premium for the added value of protecting the environment. Also, Sugar Sheet™ paper looks, feels and performs to the same quality standards as paper made from trees

### 3. Is Sugar Sheet™ paper recyclable?

Yes! Sugar Sheet™ paper is made out of a cellulose fiber and can be recycled in traditional recycling systems along with paper made from trees. Sugar Sheet™ cellulose fiber is also biodegradable and compostable

### 4. Can I use Sugar Sheet™ paper in any printer or copier?

Yes, Sugar Sheet™ is equipment manufacturer certified and runs without jamming. You can use it for laser, inkjet and facsimile. Sugar Sheet™ is BLI 99.9% Jam Free Certified. BLI is an independent authority of lab testing and reviews on paper and multifunction devices; copiers, printers, scanners

### 5. How is Sugar Sheet™ Copy paper bleached?

Sugar Sheet™ paper is ECF (elemental chlorine free) meaning we substitute chlorine dioxide for elemental chlorine and sodium hypochlorite in the bleaching process reducing the toxic affect on the environment.

### 6. Can I print double-sided copies?

Absolutely! We recommend you print double-sided.

### 7. Where is Sugar Sheet™ paper made?

Our mill is in South America in close proximity to the sugarcane supply, streamlining the delivery process from truck transportation of raw material. Our mill is ISO 14001 certified, which ensures standards for environmental management, ensuring manufacturing processes and systems minimize environmental impacts

Our mill is also ISO 18001 Certified. OHSAS 18001 sets out the minimum requirements for occupational health and safety management best practices

### 8. Doesn't it take a lot of energy to ship it on the ocean?

No. Compared to shipping by truck, rail and airfreight, ocean freight is a much more energy efficient way to move large and heavy volume of product and we ship our paper to closest port of entry to avoid long truck or rail hauls across Canada

### 9. Who uses Sugar Sheet™ paper now?

Sugar Sheet™ paper is proudly used by many leading companies across Canada, various divisions of Canadian Government, thousands of small to medium size businesses as well as leading environmental organizations like the David Suzuki Foundation.

### 10. What environmental saving are achieved using Sugar Sheet™ compared to traditional paper made from trees?

TruCost, a global leader in environmental research conducted a 2017 Life Cycle Assessment on Sugar Sheet™ paper and concluded that compared to paper from trees:

- ✓ Every two boxes of Sugar Sheet™ copy paper saves one tree
  - ✓ Every two boxes of Sugar Sheet™ copy paper saves 29.2 kg of green house gas emissions
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